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JFSC chooses Neverfail to safeguard communication

The Jersey Financial Services Commission (JFSC) is responsible for the supervision and regulation of the finance industry in Jersey. Because of their ‘watchdog’ status they require a reliable and failsafe Exchange server in order to ensure continuous communications channels with its members. Any interruption to the server could result in significant financial implications for these members.

JFSC therefore selected Neverfail for Exchange, a ‘cluster-class’ high availability solution to protect its systems from any unplanned downtime. JI Consulting, a St. Helier based software reseller, and Neverfail Channel partner, were responsible for the implementation.

Shaun Roberts, Senior IT Manager for JFSC, explains, “At present, if the server went down for just half a day, it would greatly impair our business functions. The nature of our organization and the rules and regulations we need to uphold means our systems must always be available, for internal or external communication. After thoroughly reviewing the market for high availability solutions, we decided that the Neverfail solution is the most comprehensive, and one that will ensure our systems stay up and available.”

Another important factor in choosing Neverfail was the recent extension of the commission and the departure from the Government network.

It was established that Microsoft Exchange would underpin this migration and the Neverfail solution was selected as it was the only solution capable of providing both the flexibility and the stability required for the development of online services and e-commerce.

Roberts continues, “We went through a period of extensive research before choosing Neverfail. The approach had to be very flexible in order to encompass all the opportunities needed to develop our applications and systems integration development. Neverfail provides this and we now have a fully virtualised environment.”

Roberts concludes, “We have a lot to do in the way of development in the next two years and the Neverfail solution provided by JI Consulting was the best way of securing this by giving us the resilience and high availability we will need once we start to offer more services online. We are happy with the hardware and believe they will provide us with a platform for growth.”

ABOUT NEVERFAIL FOR EXCHANGE

Neverfail for Exchange is the most comprehensive high availability, low cost software solution for Microsoft Exchange 2000/2003. Designed to keep your users connected to their email at all times, regardless of the cause of failure, Neverfail for Exchange proactively monitors the health of your physical server hardware, network infrastructure, operating system, and Microsoft Exchange application.

If any problem occurs, Neverfail can take a variety of preemptive, corrective actions to resolve the issue without resorting to a full system fail-over. In extreme cases where the issue can not be resolved, a graceful switch-over to your secondary server can occur, automatically, ensuring continuous Exchange availability.

ABOUT NEVERFAIL

The Neverfail Group (Neverfail) is a leading global software company providing affordable, “cluster-class,” high application availability and disaster recovery software solutions for the Microsoft® technology platform.

Neverfail’s software solutions enable users to remain continuously connected to a live software application, irrespective of hardware, software, operating system, or network failures.

ABOUT JI CONSULTANCY

JI Consulting are a St. Helier based software reseller, and Neverfail Channel partner. Our team of professional consultants has extensive experience working in conjunction with businesses to design, implement and support your business critical IT systems.

Utilizing the essential combination of real world skills and professional accreditation we provide an unparalleled level of service to ensure that you maximize the investment made in your information systems. e-mail: info@jiconsultancy.co.uk