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— Dave Millard, Group Technical Services Manager, Rosebys

## Neverfail furnishes Rosebys with High Availability

Rosebys, part of the Homestyle Group, Britain's leading home furnishings retailer with over 300 stores nationwide, conducted their yearly insurance review and arrived at the conclusion that their Microsoft Exchange server was so business critical for them for both internal and external communication that they simply could not afford any downtime.

Dave Millard, Group Technical Services Manager for Rosebys, explains, “Even with the best back-up policy in the world, you still risk losing access to your data for extended periods of time. This is just not acceptable in today's markets, and especially not in the retail sector, in which figures often need to be acted on immediately, not at the point in which the back-up is restored. So the cost of Neverfail represents very good value for money, as it ensures we will always have Exchange uptime and we can run our business at an optimal level.”

Rosebys placed the order for Neverfail for Exchange because while back-ups, replication and clustering address certain aspects and certain failures, the Neverfail approach monitors the whole application stack. This includes the data, the system (server and operating system), the network adaptors and the application itself, thereby preventing any downtime regardless of the cause of the failure.

Millard continues, “As a forward looking company, we are in the process of migrating to Windows & Exchange 2003.

Neverfail was the only company willing to not only support it, but also to actively make it a condition that Neverfail for Exchange will work on this version and supply engineers when we do make the changeover.”

Dave Millard concludes, “We researched the market thoroughly and looked at a number of US and UK offerings, but the only one that provided what we were looking for was Neverfail for Exchange. Put simply, it is the only solution that can perform true server replication.”

### ABOUT NEVERFAIL FOR EXCHANGE

Neverfail for Exchange is the most comprehensive high availability, low cost software solution for Microsoft Exchange 2000/2003. Designed to keep your users connected to their email at all times, regardless of the cause of failure, Neverfail for Exchange proactively monitors the health of your physical server hardware, network infrastructure, operating system, and Microsoft Exchange application.

If any problem occurs, Neverfail can take a variety of preemptive, corrective actions to resolve the issue without resorting to a full system fail-over. In extreme cases where the issue can not be resolved, a graceful switch-over to your secondary server can occur, automatically, ensuring continuous Exchange availability.

### ABOUT NEVERFAIL

The Neverfail Group (Neverfail) is a leading global software company providing affordable, “cluster-class,” high application availability and disaster recovery software solutions for the Microsoft® technology platform.

Neverfail's software solutions enable users to remain continuously connected to a live software application, irrespective of hardware, software, operating system, or network failures.