



Hosted Apps

For most organisations, managing and supporting applications will cost time, resources and money. Every security patch, update, upgrade or release has to be tested, installed and supported; and that burden only gets worse as your application becomes more popular. If yours is a large organisation then the logistics of delivering a new piece of application software, or even an upgrade to something already in use, can be mind-boggling.

Or, maybe you're an independent software vendor or app developer and you want to distribute your software over the internet but don't have the infrastructure expertise to make your dream a reality.



There is a better way...

The Serval Hosted App service moves your entire software application to the cloud. We take care of all the service provision, backup, disaster recovery and support and you just get on with business.

Once your application is in the "cloud" you can access it from ANY device and from ANYWHERE and at ANY TIME. All you need is an internet connection. Your software, looking and acting the same as before but no longer tied to your office.

When your application needs an upgrade then we will provide proper change management and best of all, when it comes to deployment there's nothing additional to install.

But won't the performance be terrible?

Actually no. All the work is being done at our datacentres and the amount of data being sent up and down is very small. Also, the software used to handle this is very clever and it compresses the data even more to make the whole process as efficient as possible.

It's so efficient in fact, that even video editing or 3D design can be supported and it will still feel as responsive as it would on a state of the art workstation.

If you want:

- Access to your applications from any location, at any time
- Access to a highly trained support team on the telephone and over the web
- •High levels of security, availability and disaster recovery
- •One-push deployment of your software application to your user base
- Any device access

Then the Serval Hosted App service is for you.

Hosted Desktop Options & Features	App Services	App Services with Hosted Desktop
Target Audience	Standalone Apps with no/limited integration to MS Office or Mail	Apps integrated to MS Office & Email or Applications requiring integration to additional systems
Application Delivery Method	Seamless Window overlayed on client device	Embedded into a Hosted Desktop
Any Device accessibility	Υ	Υ
Per month, per user charging	Υ	Υ
UK based data centres with ISO 27001 accreditation	Υ	Υ
Microsoft Office	N	Υ
Intergrated Exchange Email	N	Υ
Telephone Support	Υ	Υ
SQL Server Services	Υ	Υ