

## Hosted Exchange

Hosted Microsoft Exchange is the gold-standard communication platform for business and not for profit organisations.

The Hosted Exchange service with Serval IT Systems combines email, calendars, meetings, public folders, syncing to mobile devices and much more without the fuss. We take care of licenses, servers, backups, spam-filtering anti-virus protections and all the upkeep. Therefore, you can concentrate on the important things – like your bottom line.

Hosted Exchange removes the hassle of running in-house mail servers and replaces the uncertainty of it with world-class UK infrastructure. Additionally, if you're subject to a compliance regime, we work with you to accommodate your compliance needs.



### Our standard hosted exchange service provides the following benefits:

- **Remote access** via webmail on any internet enabled device
- **Support services** and a 99.99% uptime guarantee
- **Mobility** with direct push for email, tasks, contacts and calendars on most hand held devices running operating systems from Microsoft, Google, Apple & others
- **Collaboration** with shared calendars, contacts, tasks and notes, group scheduling and meeting planning.
- **Anti-Spam** and **Anti-Virus** protection from our portfolio of cloud computing services
- **Security** and **Privacy** delivered from our ISO 27001 accredited Tier 4 Data Centres based in the UK for UK customers
- **Integration** to our hosted desktop environment allowing you to collaborate with consumers of other entrust cloud services
- A **10Gb** mailbox

### Our enterprise hosted exchange service provides the following additional benefits:

- Microsoft or OS/X Desktop access via a copy of **Microsoft Outlook** provided by us
- A **25Gb** mailbox
- Access to our email **archiving** platform & **compliance** assistance

	Standard	Enterprise
Mailbox Cost	£5 per user, per month	£12.50 per user, per month
Inc. Mailbox Storage Allowance	10GB	25GB
Anti-virus and Anti-spam	Y	Y
Public folder collaboration	Y	Y
Webmail Access	Y	Y
Outlook 2010 / 2013	+£2.50	Y
Email Support	Y	Y
Telephone Support	Y	Y
Archiving Options	N	Y
Compliance Support	N	Y
Contract Term	12 Months	12 Months